

Define Your Organization's Problem

Assume you're in charge of defining a major problem that needs to be solved by your organization. Write down four issues that come to mind.

Issues our organization needs to solve:

1.
2.
3.
4.

Tentatively identify which issue is most important.

The most important issue is:

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On a separate piece of paper, map all the related issues, using the techniques described in this blog: <https://CommunicationStyles.org/issue-mapping/>. If the map includes the issues you mentioned above, that's okay.

Of those issues that lie within your organization's ability to control, which do you now regard as the most important?

The most important issue is:

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Finally, list some possible solutions to the issue you've defined. Ask yourself what information you would need in order to decide the best solution.

Possible Solutions	Information Needed
1.	
2.	
3.	
4.	

Notes: